

our eServices

We're here to provide you with quick, accurate solutions. That's why we expanded our website to include free online services that will make administering your employee benefit plan fast and easy. It's our way of helping make the complicated world of benefits uncomplicated.



eEnroll

- Save time by using our website to enroll, change or terminate employee coverage in real-time
- View employee coverage status including effective dates, dependent coverage levels, and more
- Reduce the number of employee benefits questions [your benefits administrator will thank you]
- Sign up for eEnroll, and you're eligible for eBill

eBill & electronic funds transfer [EFT]

- Simply order your bill online and pay online
- Update employee information before paying
- View online, or print a list billing that shows your detailed adjustments
- Access a year of premium information and billing history online

eView

- You can always view employee effective dates, dependent coverage levels, and more through our website
- View your dental/eye care policy and certificates

more information

- See other side for more features and benefits

eServices demo—To experience our eServices firsthand, visit our website [ameritasgroup.com, in New York firstameritasgroup.com], select Benefits Administrator, then eServices Demo.



eCert/ePolicy

- Allows your benefits administrator to access important plan documents online
- View your dental/eye care policy and certificates
- Distribute certificates electronically by downloading PDF files to attach to an e-mail, or post on your organization's intranet
- Your benefits administrator can print certificates for employee reference
- Or, for many groups, employees may view and print their own copy of the certificate, giving them direct access to benefit information
- Access your documents immediately [no waiting for paper copies]
- See the most current documents for your plan, including updates

electronic data files [EDF] transfer

- For employer groups of 250+ enrolled employees
- Transfer enrollment information directly from your payroll system
- Your weekly or monthly EDF transfers are transmitted securely to our server

online benefit center

- For groups of 500+ enrolled employees
- Gives employees a simplified web page to use as a reference
- Include your logo, summary of benefits, claim status look-up, covered procedures, glossary of plan terms, network provider look-up, claim and enrollment forms, ID cards, HIPAA notice, and our claim office contact information

website link

- To link to our website and/or use our logo on your site, just ask your Ameritas or First Ameritas sales representative
- As a reference, our "Legal Information and Terms of Use" for our website can be found at the bottom of our home page under "Legal"

eEnroll Plus

- For a new group's first-time enrollment only
- We help establish a user name and password for each employee
- Each employee enrolls online
- Your benefits administrator has the option of approving each enrollment submission
- No paper forms to sign, sort or mail
- The information also may be downloaded to a Microsoft® Excel file
- After first-time enrollment, your benefits administrator may use eEnroll for quick, accurate updates

eServices demo

To experience our eServices firsthand, visit our website [ameritasgroup.com, in New York firstameritasgroup.com], select Benefits Administrator, then eServices Demo.

For more information, contact your Ameritas or First Ameritas sales representative, or call our group administration center toll free at 800.659.2223 [select option 2].

To learn more, call us at 800.776.9446 or visit ameritasgroup.com.

In New York [Suffern NY], call us at 800.201.8562 or visit firstameritasgroup.com.

